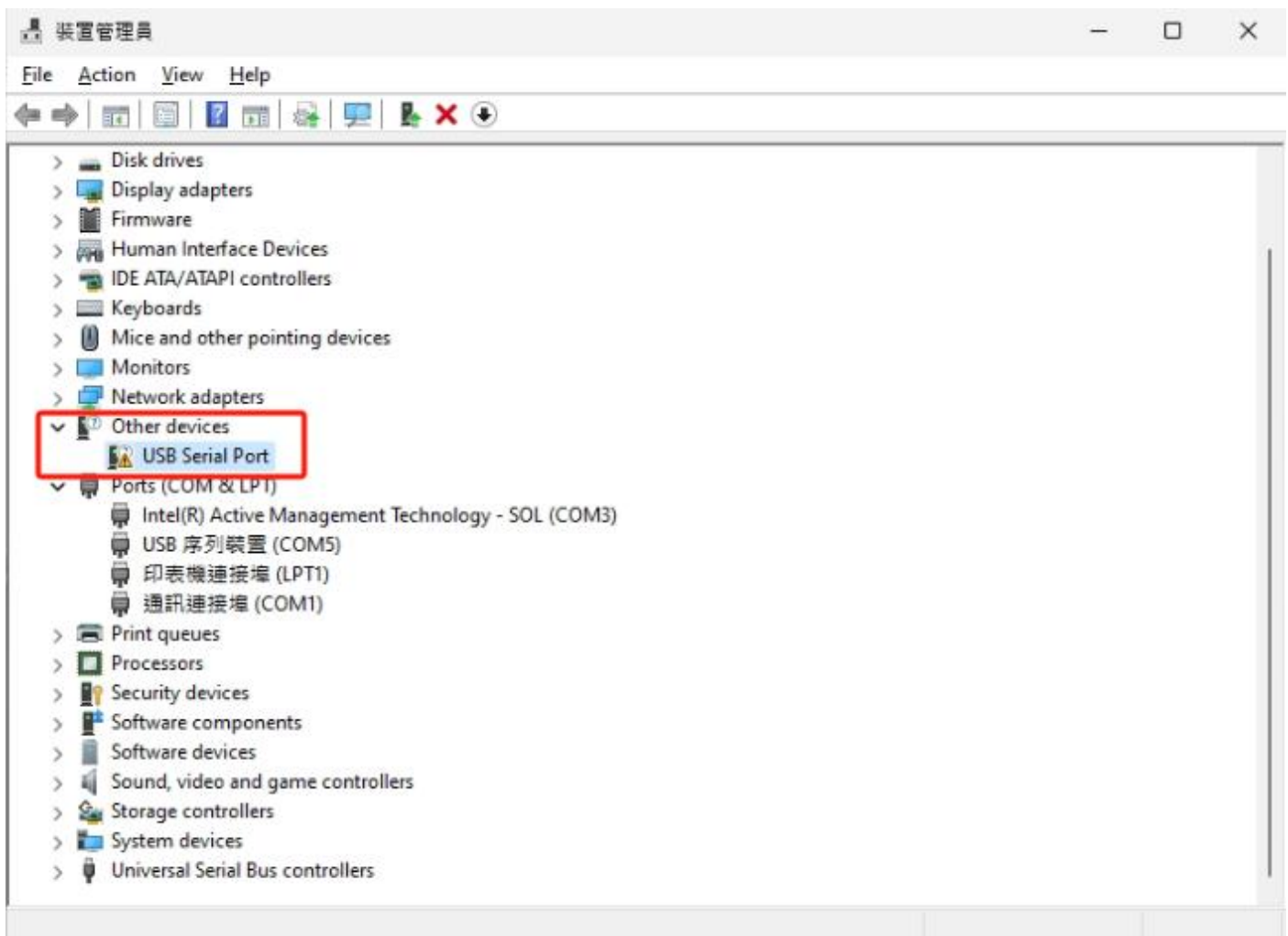# Manually installing USB drivers
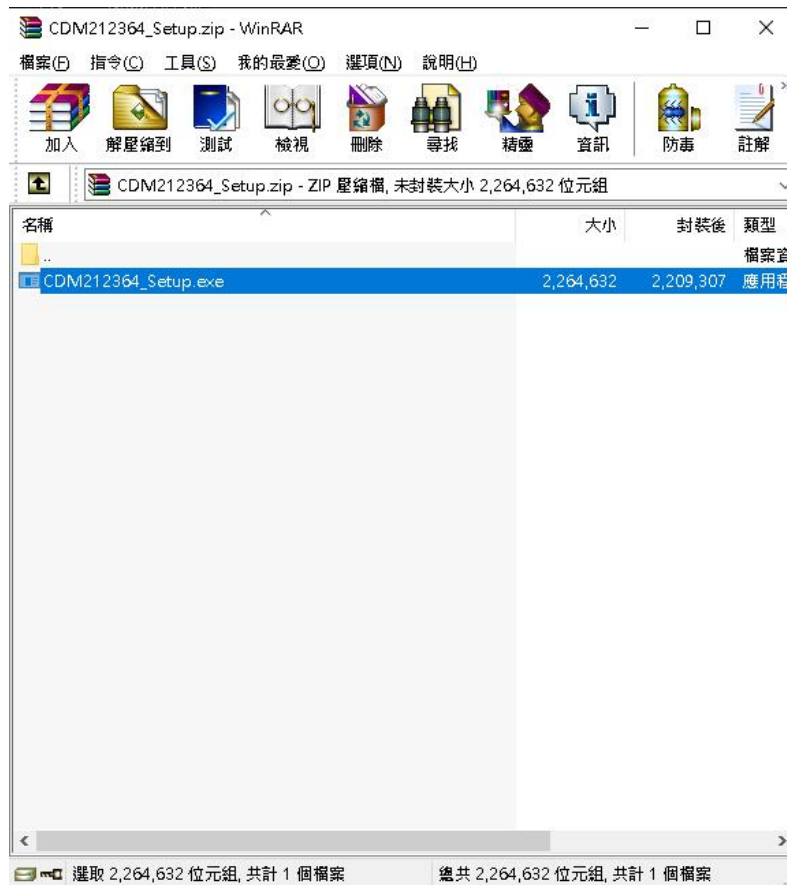# (MA601/MA801 connected to Charder Insight) (Windows)

1 **Scenario**: Charder Insight is unable to connect with MA601/MA801 Body Composition Analyzer, even though UA-010 USB Transfer Key Cable is already plugged in. USB driver needs to be installed manually on PC.

2 **Applicable operating systems:**
Windows 10, Windows 11

3 **Checking if drivers need to be installed:**
- Plug UA-010 Cable into Windows PC
- Press [Windows Key] +[R] to open the "Run Command". Type "devmgmt.msc" and press [Enter].
- Under "Other devices", confirm if an exclamation mark "**!**" is seen next to "USB Serial Port". If the exclamation mark appears, then USB drivers need to be installed.
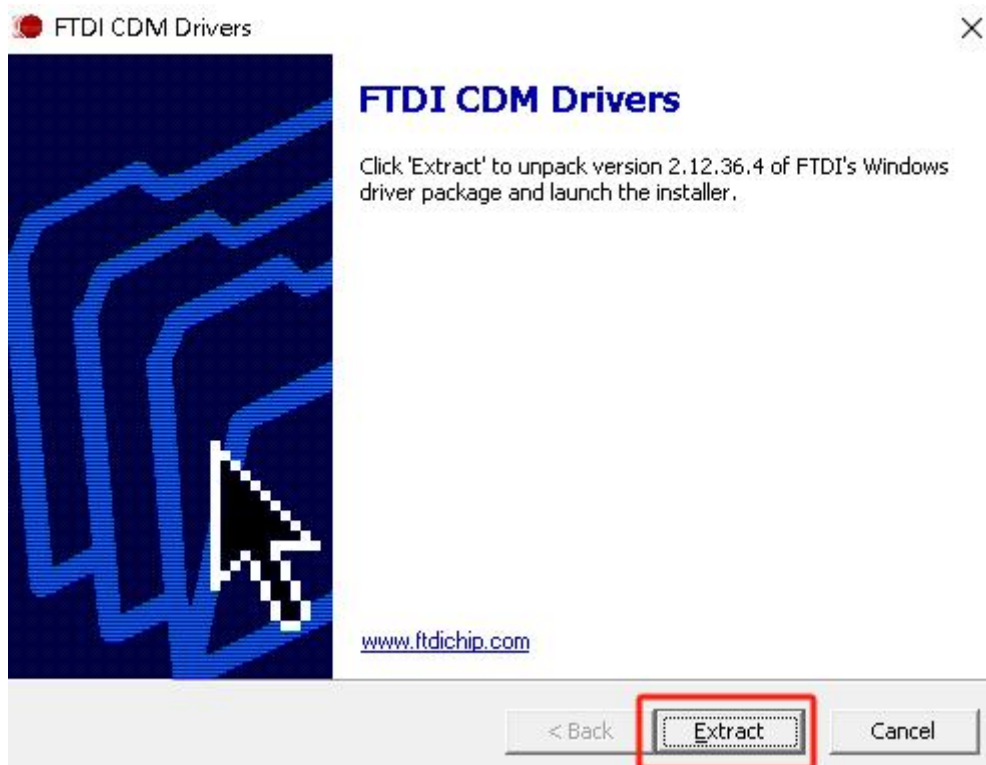
4   Installing USB driver:

- After downloading CDM212364_Setup.zip file from **Charder Medical website**, extract "CDM212364_Setup.exe" and run installation program.

- Follow the installation instructions:.

Device Driver Installation Wizard

Welcome to the Device Driver Installation Wizard!

This wizard helps you install the software drivers that some computers devices need in order to work.

To continue, click Next.

[< Back] [**Next >**] [Cancel]

Device Driver Installation Wizard

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- After driver is installed, exclamation mark "!" will disappear. Confirm if MA601/MA801 can connect to Charder Insight now.